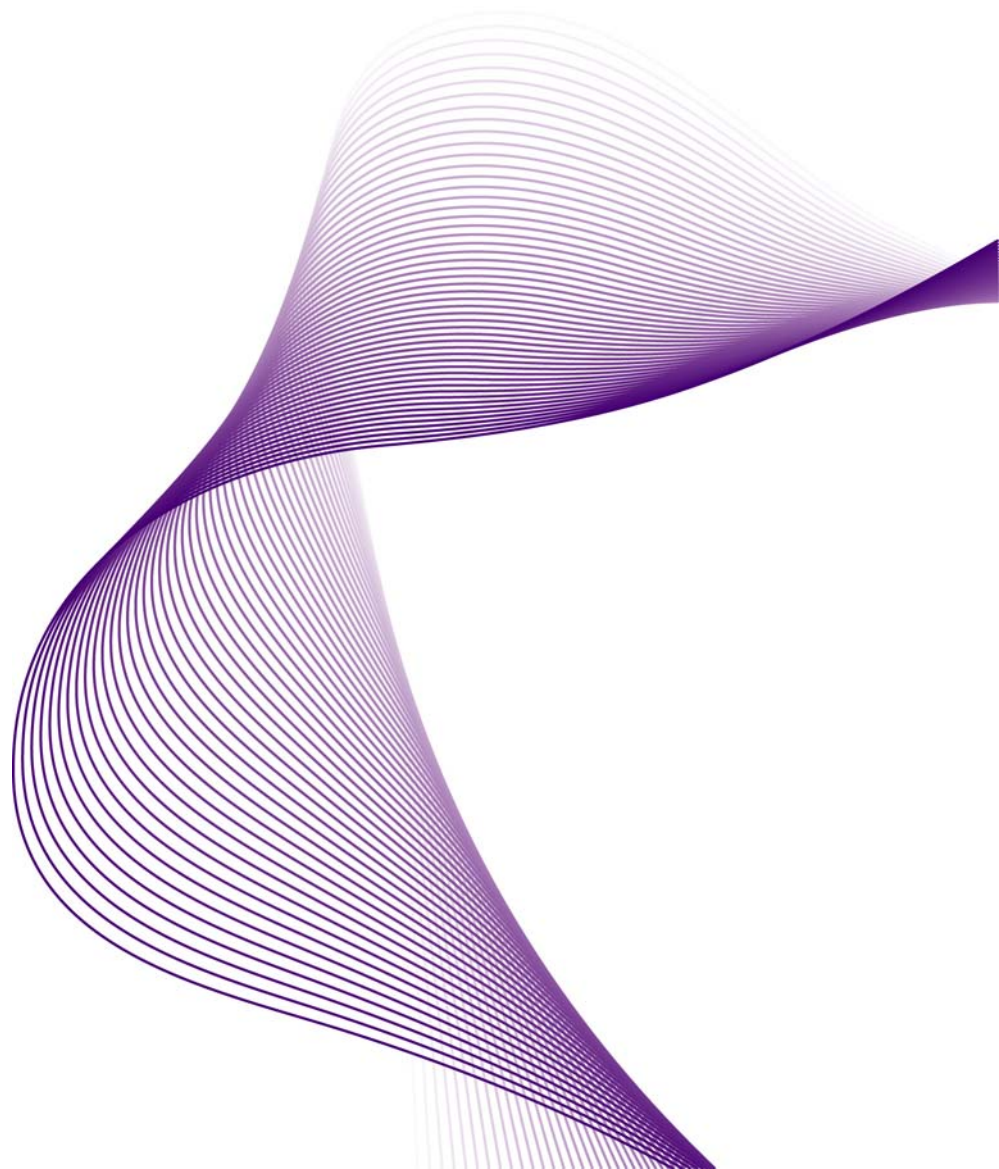


nominet[®]

How .uk works

The basics of registering a .uk domain name



How .uk works

The basics of registering .uk domain names

Choosing a second level domain

If you are registering a .uk domain name through us you will have a contract with us and a contract with Nominet, the registry that manages domain names ending in .uk (see 'The three way contract' below for details).

The .uk top level domain is separated into a number of second level domains, abbreviated to SLDs. People are encouraged to register a domain name within the SLD that corresponds to their type of activity. The SLDs that Nominet manage are: .co.uk for commercial enterprises; .org.uk for non-commercial organisations; .me.uk for personal domains; .ltd.uk and .plc.uk for registered company names only; .net.uk for Internet Service Providers and .sch.uk for schools. The most popular Second Level Domain (SLD) within the .uk register is .co.uk, which accounts for 91.3 % of registrations.

Registering your domain name

Complete our domain name application form with your contact details and the domain name you want, and we will register it with Nominet on your behalf. It is important that you provide us with accurate contact details so that we and Nominet can contact you about your domain name in the future, for example to renew it for you at the end of the initial two year registration period (see 'Renewals' below for details).

The three way contract

When you register a .uk domain name you are entering into two separate binding contracts:

Contract with us

You should understand your rights and obligations under this contract with us. Make sure that your contact details are correct.

Contract with Nominet

Because you are registering a .uk domain name you also have a contract with Nominet, the registry for all domain names ending in .uk. You need to comply with Nominet's Terms and Conditions. Registering a .uk domain name entitles you to be a domain name holder and use it for two years. However, you do not become the owner of the domain name. If you do not renew it at the end of the two year period, it becomes available for other potential applicants.



Nominet's welcome email

When you register or renew a domain name you will receive a welcome email from Nominet. You can use the link in the welcome email to access Nominet's online services and check that your contact details are correct.

The welcome email contains a secure link to access your account with Nominet. When you access your account for the first time you will be asked to set a password. The link contained in your welcome email is only active for 30 days and once clicked cannot be used again. We recommend that you set up your account password as soon as you receive the welcome email to ensure a high level of security.

Any password that you choose is your individual password and should not be shared. If additional access is required then you can add administrative contacts to your account. Administrative contacts are set up in the same way using a welcome email to set their own password.

If you have not received a welcome email you can access an account for existing domain names using the security code on your original confirmation of registration letter. If you do not have either a welcome email or your original confirmation letter and security code, you need to contact Nominet to activate your account. In order to manually activate your account they need to know the domain name, the registrant name (this is the name in which the domain was registered), and the email contact address given at the time of registration. If all of this information is correct Nominet will issue a welcome email enabling you to activate your account.

Contact Nominet by email nominet@nominet.org.uk or telephone on 01865 332244.

Maintaining your domain name

Renewals

.uk domain name registrations are sold for a period of two years and need to be renewed every subsequent two years. You can renew your domain name up to six months before it

is due to expire. Just let us know that you would like to renew the domain name and we can renew it for you with Nominet.

If you don't contact us about the renewal, you will receive a renewal reminder email from Nominet suggesting that you should contact us and ask us to renew the domain name for you. If you still don't contact us you will receive a pro forma invoice from Nominet for the renewal by email and post seven days after the domain name is due to expire. This is because under the terms of your contract with Nominet they cannot cancel the domain name unless they have contacted you to remind you to renew it.

Transfers

If you decide that you don't want your domain name any longer and you wish to transfer it to someone else, we can also process the transfer through Nominet on your behalf.

Cancelling your domain name

If you decide that you don't want your domain name any longer and wish to cancel it, we can arrange to do this through Nominet on your behalf.

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